



First Service Baker Tennis Academy

Cancellations Policy

Membership and squads can be cancelled at any time, there is no fixed tie-in period to these. I ask for 1 month's notice to be able to put a stop on the payment. The same applies if you wish to permanently cancel an individual lesson slot.

Individual lessons

If you pay monthly for individual lessons, the slot you have is specifically reserved for you. If you cancel a lesson because you are away on holiday or unable to make the session for another reason, you will be charged for this session missed. If enough notice is given to the coach, the coach will try to fill the slot and if they can, you will be refunded for the session.

If a lesson has to be cancelled because of bad weather or because a coach is ill or unable to attend the session then you will receive a refund for the session missed. This takes 5-10 days to be re-credited to your payment card.

**First Service Baker Tennis Academy, The Tennis Courts, Maltings
Academy, Spinks Lane, Witham, Essex CM8 1EP**

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